

IRS Statement on Delay in Processing Some Electronic Payments

Cross References

- irs.gov

The IRS is aware that there is a delay in processing some electronic payments, and that some taxpayers are receiving IRS notices indicating a balance due even though payments were made timely.

Who is affected. Taxpayers who paid tax reported due on their tax return electronically may see payments on their accounts as pending, although the IRS has received payment through their banking institution. The notice may have been initiated before the payment was processed on the account, or the payment may have been processed but contained errors and requires additional handling to address the error before updating the tax account.

No phone call needed. Taxpayers who receive a notice but paid the tax they owed in full and on time, electronically, do not need to respond to the notice at this time. Taxpayers may monitor the status of their payments by viewing the payment activity page in their IRS online account where they will be able to view their payment history as well as pending payments that are being processed. If a taxpayer has checked their online account and does not see the payment processed by July 15, they may call the number on their notice.

Note that any associated penalties and interest will be automatically adjusted when the payment(s) are applied correctly by the IRS.

Taxpayers who paid only part of the tax reported due on their return and cannot full pay the remaining amount they owe should visit [IRS.gov/opa](https://irs.gov/opa) to set up a payment plan for the remaining balance or follow instructions on the notice to request additional collection alternatives.

For affected taxpayers, the IRS apologizes for the inconvenience this delay in processing your payment has caused.